Minimum Specifications for Direct Thermal (Label) Printer

S/N	Description	Required Specification	Bidder's Response
1	Make/ Brand	Specify	
2	Model	Specify	
3	Country of Origin	Specify	
4	Country of manufacturing	Specify	
5	Printer Type	Direct Thermal	
6	Dimensions	Specify	
7	Resolution	300 x 600 dpi or above	
8	Printing Speed	75 Lbl Per minute or above	
9	Driver Support	driver and SDK for various software integration	
10	Operating Systems Supported	Windows (8/10 or later versions) Linux	
11	Emulation	Must be able to use with commonly used printer languages for direct thermal printers	
12	Print Width:	UP to 2.4 inches	
13	Media Type	Should be Roll fed (Continuous Labels)	
14	Media Width	Up to 2.4 inches	
15	Maximum Media Length	Up to 3000mm	
16	Core Size	1-inch core (25.4 mm)	
19	Cutter Option	Should be Available	
20	Sensor Type	Reflective (gap/black mark), Transmissive (for label sensing)	
21	Standard Interfaces	USB 2.0, Serial (RS-232)	
22	Supported Interfaces	Ethernet, Wi-Fi or other (Specify)	
23	Power Supply	100-240V AC, 50/60 Hz	
24	Power Consumption During printing	9-12w	
25	Cables	Power and connectivity cable should be supplied with the printer	
26	Manuals	User & operating manuals should be supplied with the printer	
27	Brochure	Original Brochure should be supplied with the printer	

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28	Warranty	2 years comprehensive on-site warranty (labour, parts and other incidentals)	
		The bidder should attend to solve malfunction within 3 business days after informing officially by the hospital.	
29	After Sales service	Please provide after sales services within warranty period	
30	Manufacture	Manufacturer ISO Certification should be provided.	
		Manufacture should have minimum of 10 years' experience in manufacturing same brand printers	
31	Bidder	 Manufacturer Authorization letter should be provided by the bidder Bidder should have minimum of Five years' experience in selling quoted Product & brand 	
		printers in Sri LankaBidder should have own service centre facility	
		in Kandy district for support service and Address & Contact numbers should be provided.	
32	Unit Price		
33	Remarks	 (i) Incomplete bids will be liable to reject during the evaluation phase (ii) Bidder should be prepared to demonstrate the quoted equipment & related accessories on request. 	

Bidder's Signature (With Rubber stamp)